

[Pushpay Help Center \(https://help.pushpay.com/s/\)](https://help.pushpay.com/s/) > [Getting Started \(https://help.pushpay.com/s/topics?topic=Getting_Started\)](https://help.pushpay.com/s/topics?topic=Getting_Started)
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> [How to Create a Pushpay Account \(https://help.pushpay.com/s/knowledge/How-To-Create-a-Pushpay-Account\)](https://help.pushpay.com/s/knowledge/How-To-Create-a-Pushpay-Account)

How to Create a Pushpay Account

Updated Tuesday, Mar 25, 2025

Overview

Creating a Pushpay account enables you to easily give and manage your giving. Once you create your Pushpay account, you will be able to:

- Add, edit, or delete your payment methods
- Edit your profile details
- View your giving history and giving statements
- Search for your organization(s)
- Make a one-time or recurring payment
- Manage your account security

You can create a Pushpay account [from your organization's giving page](#) when giving, or [from the legacy Pushpay giving app](#). If you are seeing an error message, or otherwise unable to create a Pushpay account, [see here](#).

From your Organization's Giving Page

If you don't yet have a Pushpay account, you can create one as part of the giving process:

1. Navigate to your organization's giving page and complete the required fields (if you choose, "Set up recurring," there will be a few more fields, not shown below). Once complete, click "Next."

Central Church - Forrest Hills
Welcome Home
\$ 30.00

Gift type

Give one time Set up recurring

Fund

General Giving

When

Oct 30, 2020

Next

2. Enter your mobile number and click "Send code."

VERIFY YOUR MOBILE NUMBER

Enter your number so we can send you a security code.

[How does mobile sign in work?](#)

Mobile number

US (201) 555-0123

[Need help?](#)

Send code

Note: If you don't have a mobile number, you can use a landline number and receive your security code via voice call instead.

To receive your code via a voice call:

- a. Enter your landline number and click "Need help?" located below the field for your number.
- b. A pop-up window will appear. Click "Send code via voice call."

Need help?

We understand that sometimes there can be issues with receiving text messages. Please select an option from the list below if you are experiencing any issues.

Don't see your country listed? [Give as guest](#)

Receive a security code by voice call [Send code via voice call](#)

Give as a guest without creating an account [Give as guest](#)

Give with an email & password [Sign into your account](#)

This option is only available if you have given through Pushpay before.

Changed your mobile number [Update mobile](#)

You will need to sign in to your account using your email and password and then update your mobile number. If you don't have a password already you can create one by using the [Reset password](#) link.

Still need help? [Visit Help Center](#)

c. You will be redirected to the "Verify Your Mobile Number" screen, where you will then click "Send code."

d. You will receive a phone call with your code.

3. Enter the Security code sent to your phone and click "Confirm."

Security code

Need help?

[Confirm](#)

4. Complete the form and click "Next."

PERSONAL DETAILS

Enter your name and email to create an account.

First name

Last name

Email address

Next

- 5. Fill in your payment details and click "Next."
- 6. Choose the Payment method and click "Give \$___."

Payment method

Visa ✓

•••• •••• •••• 1234

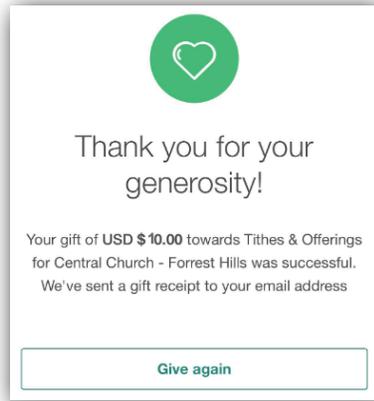
Expiry: 12/2032 **VISA**

+ Add new payment method

By making this gift to **Central Church - Forrest Hills** I agree to the Pushpay [Terms & Conditions](#) and [Privacy Policy](#).

Give \$10.00

- 7. A confirmation screen will appear, and you will receive an email to complete your account creation.

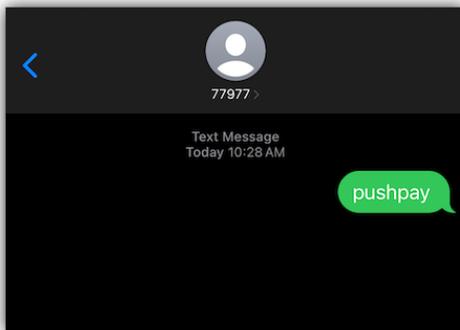


From the Pushpay Giving App

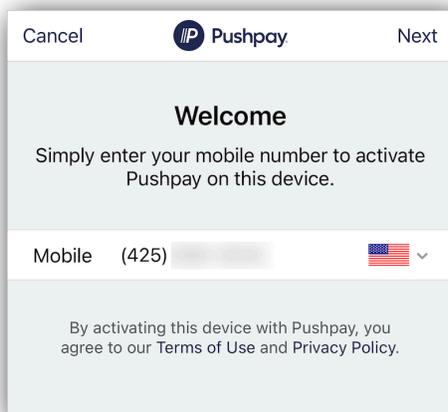
Note: Please be aware if using the text option below that Msg & Data rates may apply. For full Terms & Conditions please visit pushpay.com/terms. For the Privacy Policy please visit pushpay.com/privacy.

1. Install the Pushpay giving App. To install, you may either:

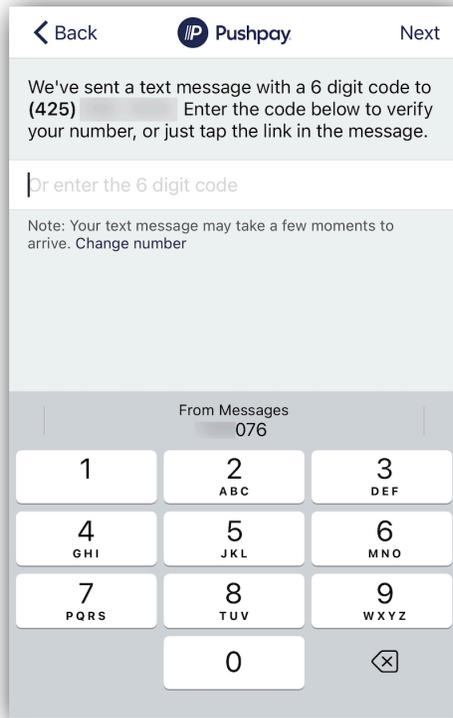
- Open your app store (the App Store on iOS, or Google Play on Android) and search for "Pushpay". OR
- Text "pushpay" to 77977 and follow the link that appears in the reply.



2. Once you've installed the app, enter your mobile number as prompted, then select "Next".



3. Enter the 6 digit confirmation code (sent via text message) and select "Next".



4. Enter your name and email address, and select "Next".
5. Set and confirm your passcode as prompted.
6. To confirm your email address, look for an email titled "Pushpay email confirmation" and choose to confirm your email.
7. Once your account is confirmed, you can search for your desired organization, add a payment method and begin giving.

For more information on adding or managing payment methods, [see here \(https://help.pushpay.com/s/knowledge/How-to-Manage-My-Payment-Methods\)](https://help.pushpay.com/s/knowledge/How-to-Manage-My-Payment-Methods).

Why can't I create an account?

If you are trying to create a new Pushpay account and are unable to, it may be because:

1. There is already an account linked to the email address or phone number

This is the most common reason account creation gets blocked (and why we don't suggest trying to create an account using a family member's contact details).

2. You are in a region that is unsupported

Pushpay supports account creation in [these countries \(https://help.pushpay.com/s/knowledge/What-countries-does-Pushpay-support\)](https://help.pushpay.com/s/knowledge/What-countries-does-Pushpay-support). If you are trying to give outside of these countries, you can still [give as a guest \(https://help.pushpay.com/s/knowledge/How-to-Give-as-a-Guest\)](https://help.pushpay.com/s/knowledge/How-to-Give-as-a-Guest) without having to create an account.

If you aren't able to create an account, but neither of the options above seem to be the cause, [please contact your organization directly](#). When reaching out to them, please include information on the exact error you're receiving when attempting to create a Pushpay account.

Additional Resources

- [How to Log in With Your \(Mobile\) Phone Number \(https://help.pushpay.com/s/knowledge/Passwordless-Sign-In-Overview\)](https://help.pushpay.com/s/knowledge/Passwordless-Sign-In-Overview)
- [How to Edit Your Pushpay Giving Profile \(Pushpay Account\) \(https://help.pushpay.com/s/knowledge/How-to-Update-My-Profile\)](https://help.pushpay.com/s/knowledge/How-to-Update-My-Profile)
- [Learning About Ways to Give \(https://help.pushpay.com/s/knowledge/Learning-About-Ways-to-Give\)](https://help.pushpay.com/s/knowledge/Learning-About-Ways-to-Give)

Articles in this section

How to Log in With Your (Mobile) Phone Number (<https://help.pushpay.com/s/knowledge/Passwordless-Sign-In-Overview>)

How to Find and Download Your Organization's App (<https://help.pushpay.com/s/knowledge/How-to-Find-and-Download-Your-Organization-s-App>)

How to Verify Your Pushpay Account Email Address (<https://help.pushpay.com/s/knowledge/How-to-Verify-Your-Email-Address>)

Learning About the Donor Portal (<https://help.pushpay.com/s/knowledge/Learning-About-the-Donor-Portal>)

How to Switch Campuses in Your Organization's App (<https://help.pushpay.com/s/knowledge/How-to-Switch-Campuses-in-the-Pushpay-App>)

How to Give as a Guest (<https://help.pushpay.com/s/knowledge/How-to-Give-as-a-Guest>)

How to Create a Pushpay Account



Products

Giving Portal (<https://pushpay.com/login>)

Security (<https://pushpay.com/security/>)

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